



## JOB POSTING

# Audio Visual Programmer

Vicom - Virginia Integrated Communication – Richmond, VA

**Department: Service Operations**

**Reports to: Manager - Voice, Data, & Video Integration/Service – Richmond**

We are seeking a high energy, Audio Visual Systems Programmer responsible for the programming, testing and support of complex audio/visual systems in a variety of customer environments. The successful candidate will have a history of designing clean and functional interfaces that allow for simple control of complex systems.

Vicom is an industry leader dedicated to providing customers with complete integrated solutions and services through every outlet from - initial planning, consultation, design, integration, and implementation. Our innovative solutions allow organizations to integrate voice, video, data and security communications to operate more efficiently and effectively with no compromise in quality or reliability.

### **Essential Duties and Responsibilities:**

- Programs Crestron, Extron, and RTI systems
- Performs thorough testing and commissioning of all systems both in office and onsite when necessary
- Supervises in-house rack resting and equipment setup for assigned projects
- Provides remote support to Technicians and Field Engineers
- Coordinates with Engineer, Integration Manager, and Project Manager on system scope and design
- Closes jobs in conjunction with Project Manager
- All other duties as assigned by supervisor

### **Additional Duties and Responsibilities:**

- Continually work to improve customer service perception, and satisfaction.
- Document internal processes and procedures related to duties and responsibilities.
- Enter time and expenses as they occur.

### **Knowledge, Skills, and/or Abilities Required:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Crestron/Extron Manufacturer Training
- CTS certification

- Ability to read and understand project drawings and schematics, engineering notes, and operation manuals.
- PC literacy to include Microsoft Office applications, MAC experience helpful
- Experience performing each of the job responsibilities outlined above in an associated industry
- Demonstrate effective communication skills using tact and courtesy along with the ability to handle pressure sensitive situations.
- High school diploma or equivalency required / College degree in technology preferred
- Demonstrated ability to work without direct supervision.
- Basic knowledge of network connectivity and methods.
- Good interpersonal and time management skills.
- Must be detail oriented, have multi-tasking abilities and handle tight, high stress deadlines.
- Candidates must be able to work multiple shifts given including days, evenings, overtime and some week-ends based on project deadlines
- Ability for some travel to complete assignments
- Professional presentation and demeanor
- Must possess a valid driver's license

*Excellent benefits package including health insurance, 401K savings and Employee Stock Option Program.*

*Interested Parties should contact Paul Foreman - [pforeman@vicom-corp.com](mailto:pforeman@vicom-corp.com)*